

PRIVILEGE GC

The relation between 5àsec shops and the customers are defined in the **General Conditions for the Provision of Laundry and Dry Cleaning Services**, available in the shops and automatically accepted by the customer when hiring the service.

The Privilege card was developed by 5 a Seco Portugal - Indústria de Lavandaria, S.A., shared capital of 100.000€, with headquarters in Rua dos Namorados, 13, 2775-671 Carcavelos.

HOW CAN I SUBSCRIBE TO THE FIDELITY PROGRAM “PRIVILEGE”?

To subscribe the Privilege program, the customer must fill in the shop an adherence form and pay the annual fee of 7,50 euros. After that, a physical card will be given to allows immediate discount on any purchases. All adults (+18yo) may subscribe to the Privilege program. The card is personal and it cannot be used by another than the owner. The subscription of the Privilege program, by paying the annual fee, implies the acceptance of the program general conditions.

WHAT ARE THE ADVANTAGES

- You will get 10% discount on all adherent 5àsec shops, on all garment cleanings, home textile, household articles, all Beauty* services (waterproofing, finishing, starching, anti-mites, anti-moths, white+), all transformation/sewing services (helms, buttons, zips, adjustments) and all 5àsec products*.
- You'll also benefit from special offers given to our Privilege customers for defined period. These actions tend to have special conditions.
- You may benefit from promotions send by mail, email or sms.
- A green number (800 10 50 50) it available to answer all your questions about textile care and its maintenance.

HOW TO BENEFIT FROM THE PROGRAM

To have the discount, the customer must always present the physical card when visiting a 5àsec shop. The discounts will only be given when the card is presented.

IF YOU WANT TO RENEW YOUR PRIVILEGE CARD

After validity expired (a year after the acquisition) the customer must fill a new form to update information, pay a new fee of 7,50 euros. A new Privilege card will be given immediacy and the old expired card must be delivered to the shop.

IF YOU WANT TO END YOUR SUBSCRIPTION

The customer must inform that intension in the shop and give back the Privilege card. The amount paid on the card acquisition will not be refunded.

MODIFICATION TO THE PRIVILEGE PROGRAM

5àsec Portugal, as owner of the program, may modify or suspend the program at any time, without need to justify the action. As a Privilege client, 5àsec will always inform if any major change is made to the program, by fixation in the shop or on the website www.5asec.pt.

All modifications to these general conditions will automatically affect all active Privilege customers, after the announcement is properly made in the shop on the website www.5asec.pt.

IT AND FREEDOM

Like stated on the Law N° 68/98, from 26th October, all data resulting from the adhesion forms is processed by 5 a Seco Portugal - Indústria de Lavandaria, S.A. and, unless otherwise stated, they may be shared to 5àsec partners. The customer owner of the card number is entitled to change its own data, by filling the form in the shop where the card was purchased, by letter to 5 a 5 a Seco Portugal - Indústria de Lavandaria, S.A., Rua dos Namorados, 13, 2775-671 Carcavelos or by email to apoiocliente@5asec.com.

* according to the services and products available in the shop.